

Via Account Access

School of
Social Work
Aurora
University

Initial Access

A Via Access Code will be sent to your AU email during the **first semester of social work course enrollment**. Specific time frame guidelines for code distribution are outlined below:

- During weeks 3-4 of the fall and spring semesters.
- After 20% of summer course has been completed.

Once you login and reset your password, your account will remain active from semester-to-semester.

Problem Solving

Are you having trouble finding your Access Code after the outlined time frame? Here are a few steps to try:

1. Verify that you have not already logged into Via.
 - Go to vialivetext.com and attempt to log in using your AU email address. Click the "Forgot Your Password?" link if necessary.
2. Search "Your Via Key Code" in your AU email account.
3. Once you have tried these steps, you can reach out to Chris Bruhn at cbruhn@aurora.edu with further questions.