BigBlueButton: Getting Started

System Requirements

- **Operating system:** Windows Vista, Windows 7+, Mac OS X 10.6 or higher, Android
  - **iOS is currently NOT supported**
- **System resources:** 2GHz Dual-core CPU or faster, at least 2GB of RAM
- **Browser:** Firefox 14 or higher, Google Chrome 20 or higher
  - **Internet Explorer, Safari, and Opera are NOT supported**; P**lease ensure you are using Mozilla Firefox or Google Chrome**
- **Internet connection:** .5 MB/second for uploading and 1 MB/second for downloading; Internet speed can be tested at http://speedtest.net/
- **Additional requirements:** Adobe Flash Player 11.2+, Java Runtime Environment (presenters), headset with microphone

Preparing Your Computer

- Ensure that your headset is set as your default audio.
- Ensure that your camera, if not internal, is hooked up to your computer and the driver has been installed.

Accessing BigBlueButton

1. Your instructor has provided a link to a BigBlueButton classroom within your Moodle course. Note the BigBlueButton icon; the name of the classroom will be different. Click the link to access the BigBlueButton classroom.
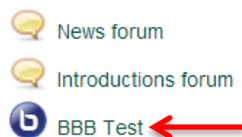
2. You will receive a pop-up upon entering the classroom from Adobe Flash asking if you'd like to provide camera and microphone access – click **Allow**. This does not automatically enable your audio or webcam; it simply allows the program to communicate with your hardware.
3. The next screen will display **Audio Settings.** Please test or change your microphone here, as well as test your speakers. Click **Join Audio** once you have everything set up correctly. This will allow you access to the classroom.

Tutorial Video for Students

- Follow the link below to view a four-minute video that will walk you through BigBlueButton's features.

  BigBlueButton Viewer Tutorial Video